

JUSTICE MENYAH

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SUMMARY

Operations & Supply Chain Leader experienced in high-volume fulfillment and process optimization. Leverages data-driven insights to maximize efficiency, directing teams of 65+ associates to achieve record-breaking throughput. Committed to continuous improvement strategies to minimize costs, enhance safety, and streamline workflows

EDUCATION

Brigham Young University - Idaho

Bachelor of Science in Supply Chain Management; Supply Chain Management

April 2025

GPA 3.7

- Minor: Business Analytics | GPA: 3.575

EXPERIENCE

Amazon - Area Manager; Troutdale, OR

May 2025 - Present

- Increased operational efficiency by 15% by utilizing data dashboards to revamp daily pick, pack, and ship performance for a team of 65+ associates
- Shipped 436,967 units in a single night (record 56.69 TPH) with zero injuries by effectively balancing staffing constraints during high-volume Prime and Peak operations
- Cut average customer order delays by 3 hours by identifying fulfillment bottlenecks and implementing targeted process flow changes
- Boosted daily throughput by 398,000 units by aligning labor plans directly with volume forecasts to support scalable growth
- Decreased workplace incidents by 20% through restructuring team consistency and conducting targeted safety and standard work coaching

Taylor Corporation - Production Leadership Intern; Rexburg, ID

September 2024

- Expanded inventory capacity by 20% and boosted efficiency by 15% in Q4 by completely redesigning warehouse layout and material flow
- Optimized delivery times by 50% by spearheading adoption of a FIFO (First-In, First-Out) system and training 15 associates on continuous process improvements
- Lowered material retrieval time by 10% by revising safety standards and conducting OSHA-compliant forklift training for team members
- Secured inventory accuracy by analyzing cycle counts and establishing robust reporting standards for leadership decision-making

Polaris Inc - Materials Handler Intern; Roseau, MN

April 2024

- Cut delivery times by 33% (from 45 to 30 minutes) by directing a Six Sigma team to analyze and enhance AGC (Autonomous Guided Cart) robot routing
- Decreased production line downtime by 10% by coordinating with warehouse leads to identify and eliminate critical material flow bottlenecks
- Led a cross-functional Six Sigma team of 5 members, facilitating root-cause analysis to drive measurable operational improvements
- Streamlined material delivery by leveraging daily syncs with leadership to align priorities and resolve obstructions before production impact

KEY SKILLS

English (Native), Spanish (Fluent)
Business Intelligence: Power Bi and Tableau
Attention to Detail, Time Management, Leadership

Microsoft Office (Excel, PowerPoint, Word, Outlook)
Communication, Teamwork, Problem Solving
Forklift (Electric and Gas), Power Jacks, Cycle Count

HONORS AND AWARDS

- Council For Six Certification C.S.S.C: Green Belt Six Sigma